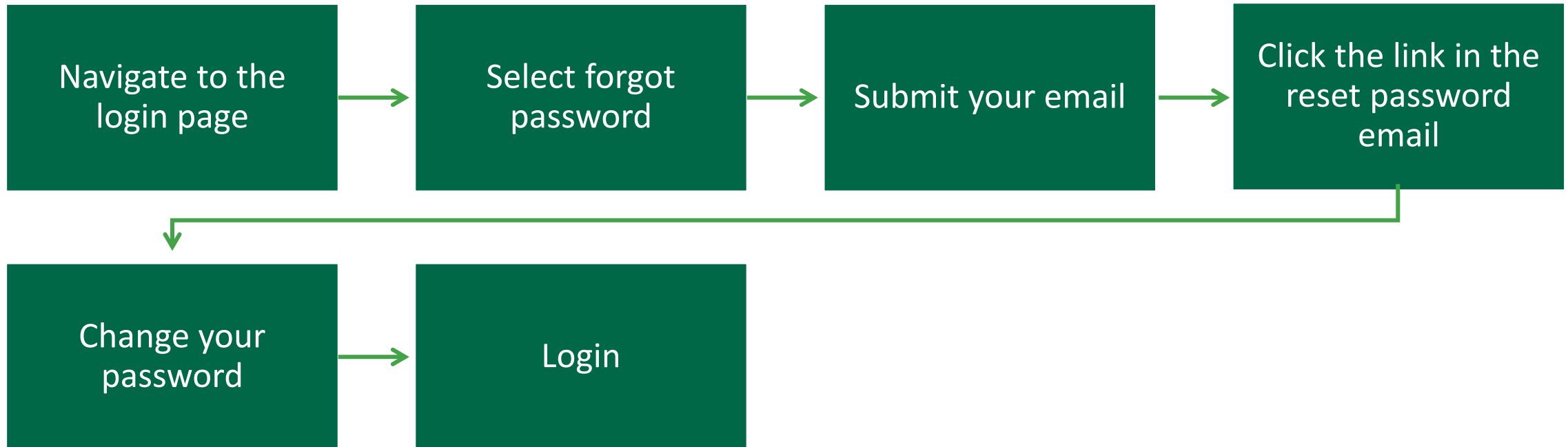


# neogen.com


How to reset your password

# How to Reset Your Password

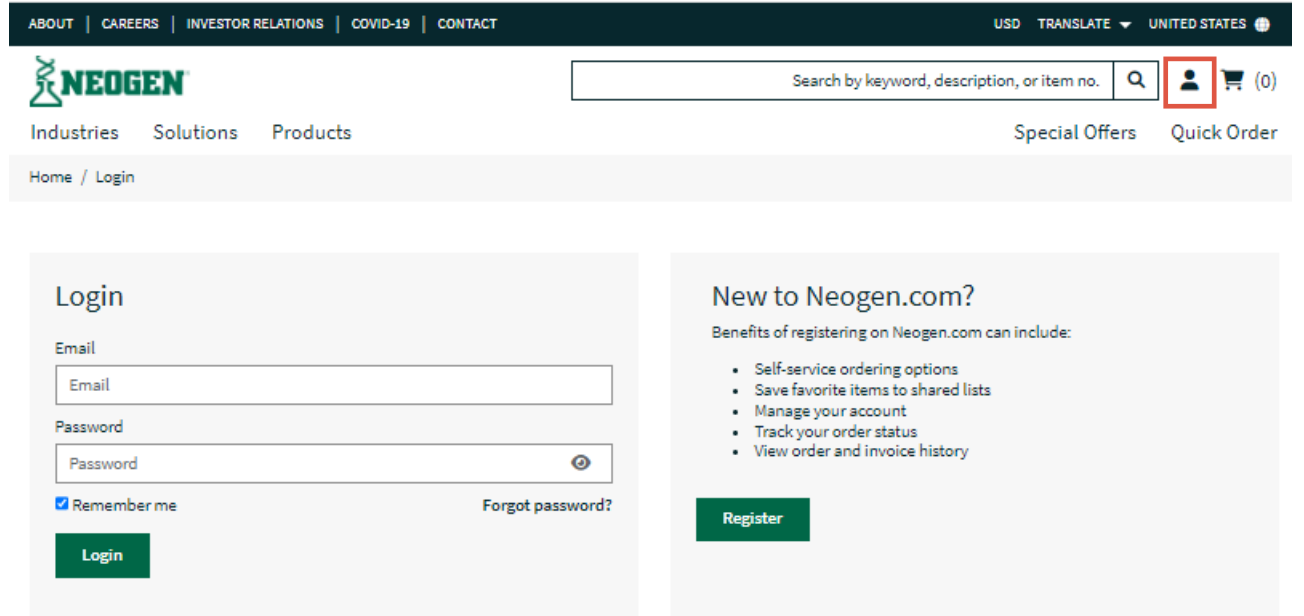
If you have trouble remembering your password or have received an email from Neogen® instructing you to reset your password, follow these steps.



# Navigate to the Login Page

Navigate to neogen.com and select the my account icon  .

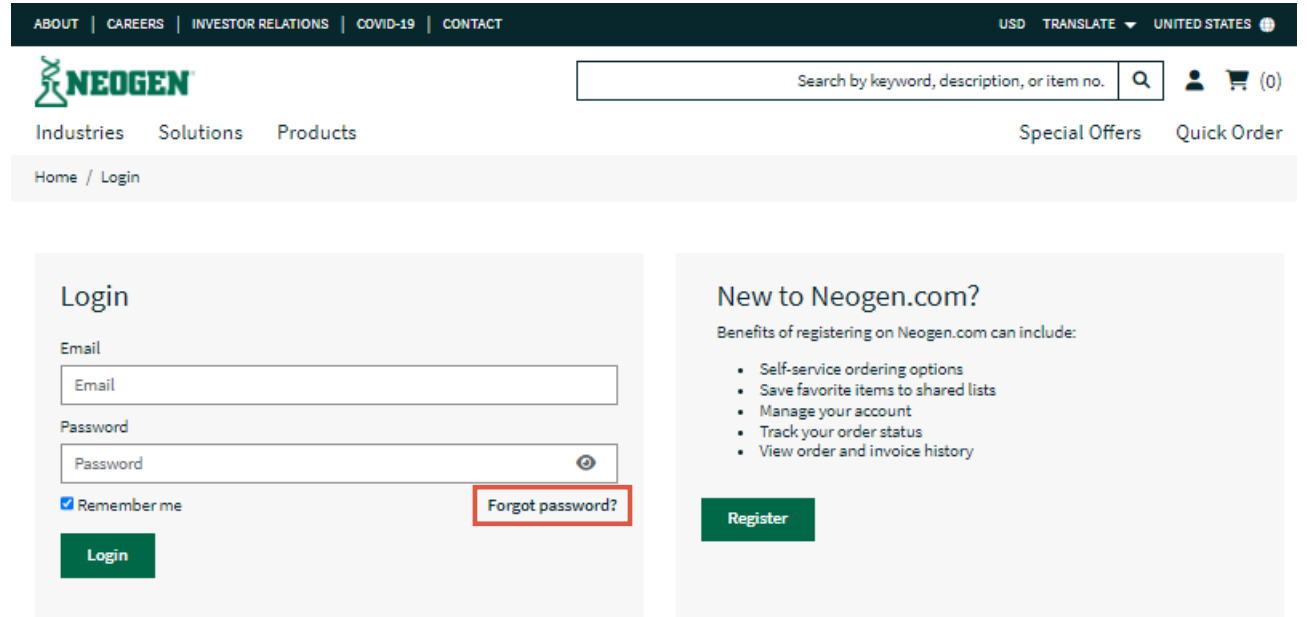
<https://www.neogen.com/login/>



The screenshot shows the Neogen website's login page. At the top, there is a dark navigation bar with links for ABOUT, CAREERS, INVESTOR RELATIONS, COVID-19, and CONTACT. On the right side of this bar are options for USD, TRANSLATE, and UNITED STATES. Below the navigation bar is the Neogen logo and a search bar with the placeholder text "Search by keyword, description, or item no.". To the right of the search bar are icons for a user profile (highlighted with a red box) and a shopping cart with "(0)" items. Below the search bar are links for Industries, Solutions, and Products, and buttons for Special Offers and Quick Order. A breadcrumb trail shows "Home / Login". The main content area is divided into two columns. The left column is titled "Login" and contains an "Email" input field, a "Password" input field with a toggle for visibility, a checked "Remember me" checkbox, and a "Forgot password?" link. A green "Login" button is at the bottom of this column. The right column is titled "New to Neogen.com?" and lists benefits of registering on Neogen.com: Self-service ordering options, Save favorite items to shared lists, Manage your account, Track your order status, and View order and invoice history. A green "Register" button is at the bottom of this column.

# Select Forgot Password

To begin the reset password process, select “Forgot password?” in the login area.



The screenshot shows the Neogen website's login and registration interface. At the top, there is a navigation bar with links for ABOUT, CAREERS, INVESTOR RELATIONS, COVID-19, and CONTACT. On the right side of the navigation bar, there are links for USD, TRANSLATE, and UNITED STATES. Below the navigation bar is the Neogen logo and a search bar with the placeholder text "Search by keyword, description, or item no.". To the right of the search bar are icons for a user profile and a shopping cart with a count of (0). Below the search bar are links for Industries, Solutions, and Products. On the right side, there are links for Special Offers and Quick Order. Below these links is a breadcrumb trail: Home / Login.

The main content area is divided into two columns. The left column is titled "Login" and contains the following elements:

- An "Email" label above a text input field.
- A "Password" label above a text input field with a toggle icon on the right.
- A checked checkbox labeled "Remember me".
- A green "Login" button.
- A red-bordered box containing the text "Forgot password?".

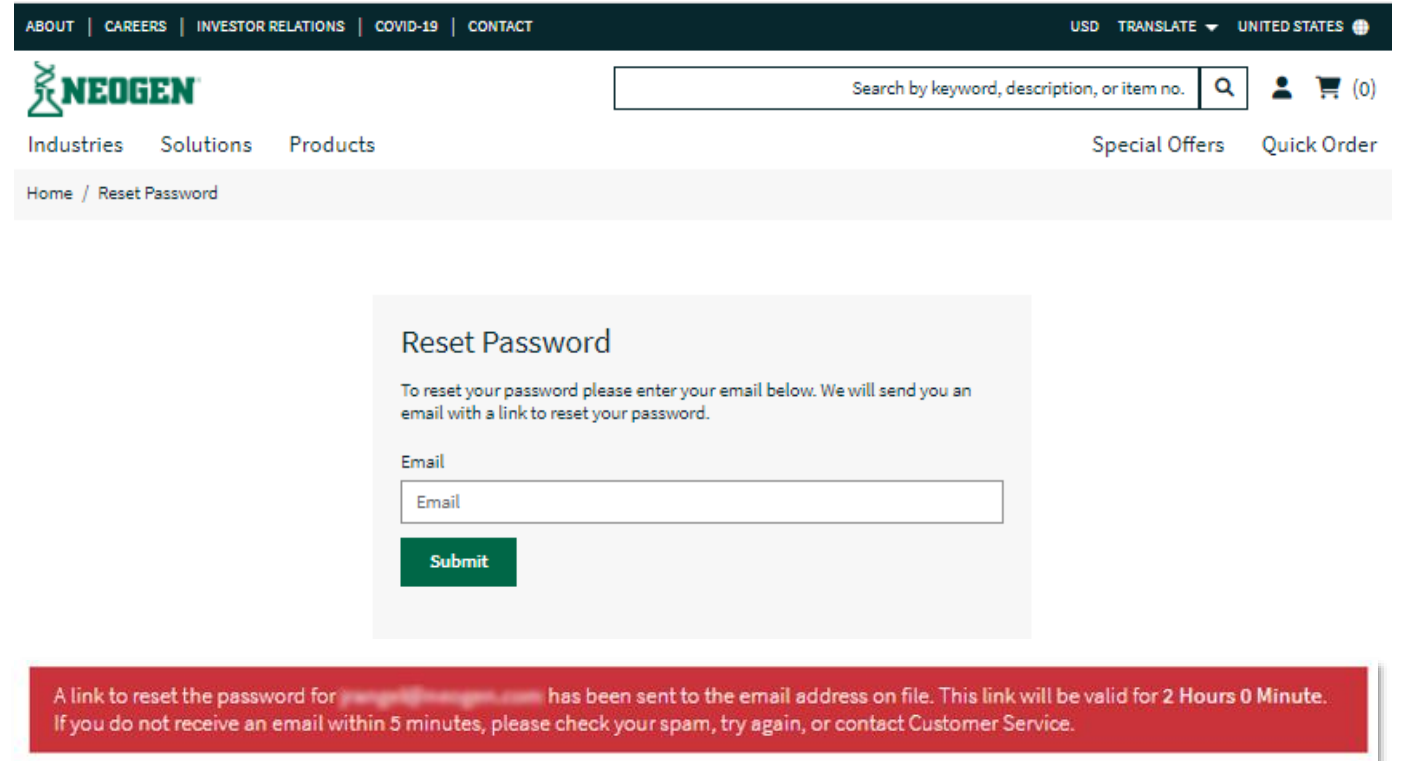
The right column is titled "New to Neogen.com?" and contains the following elements:

- The text "Benefits of registering on Neogen.com can include:".
- A bulleted list of benefits:
  - Self-service ordering options
  - Save favorite items to shared lists
  - Manage your account
  - Track your order status
  - View order and invoice history
- A green "Register" button.

# Submit Your Email

Enter your email address into the email field and click “Submit”. An onscreen confirmation message will display, and you will receive an email notification to reset your password.

Important: The reset password link in the email will be valid for 2 hours.



ABOUT | CAREERS | INVESTOR RELATIONS | COVID-19 | CONTACT USD TRANSLATE UNITED STATES

**NEOGEN** Search by keyword, description, or item no. (0)

Industries Solutions Products Special Offers Quick Order

Home / Reset Password

### Reset Password

To reset your password please enter your email below. We will send you an email with a link to reset your password.

Email

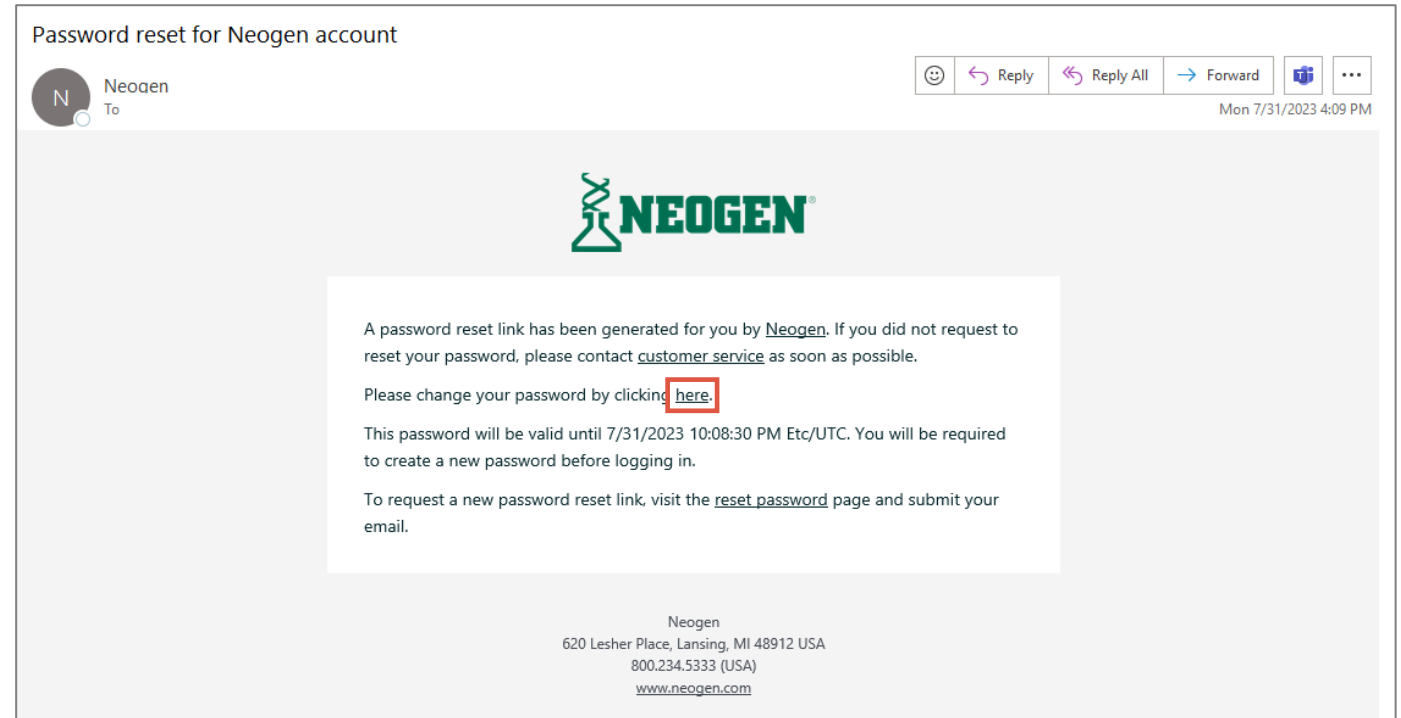
Submit

A link to reset the password for [redacted]@neogen.com has been sent to the email address on file. This link will be valid for 2 Hours 0 Minute. If you do not receive an email within 5 minutes, please check your spam, try again, or contact Customer Service.

# Click the Link in the Reset Password Email

Click the link in the reset password notification email to continue to change your password.





Important: The reset password link is valid for two hours.



# Change Your Password

Enter your new password and confirm the new password.  
You will be redirected to the login page to login with your new password.

ABOUT | CAREERS | INVESTORS | SUPPORT | CONTACT USD TRANSLATE UNITED STATES

 Search by keyword, description, or item no.    (0)

Industries Solutions Products Special Offers Quick Order

Home / Password Change

### Password Change

New Password





Password must be at least 5 characters, and include at least 1 upper case letter, 1 lower case letter, 1 number, and 1 special character.

Confirm New Password

# Login

Login with your email and new password.

ABOUT | CAREERS | INVESTOR RELATIONS | COVID-19 | CONTACT USD TRANSLATE UNITED STATES

 Search by keyword, description, or item no.    (0)


Industries Solutions Products Special Offers Quick Order

Home / Login

### Login

Email

Password

Remember me [Forgot password?](#)

### New to Neogen.com?

Benefits of registering on Neogen.com can include:

- Self-service ordering options
- Save favorite items to shared lists
- Manage your account
- Track your order status
- View order and invoice history

# Support

We are always happy to help! Visit our support page by selecting “Support” in our website header or footer to find customer resources and get connected to our team.

- Software Support
- Hardware Support
- Document Search
- Contact Us

ABOUT | CAREERS | INVESTORS | **SUPPORT** | CONTACT

USD TRANSLATE UNITED STATES

NEOGEN

Search by keyword, description, or SKU no.

Industries Solutions Products

Special Offers Quick Order

Home / Support

## Enterprise Support

Streamlining support

Explore the many ways our expert teams can help—no matter what challenge you're facing.

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