

## soleris

# Preventive Maintenance and Service Options

Neogen® offers a wide range of Soleris® preventive maintenance programs to ensure the test systems continue to operate as designed. As detailed in this brochure, these preventive maintenance programs cover a wide range of need, from companies that utilize many Soleris units requiring on-site visits by Neogen technicians, to companies with fewer units that can be maintained remotely. Please contact us if you have any questions concerning which option would best serve your company's system maintenance need.

### Soleris Next Generation (NG) Service Options

#### 680000212 Preventive Maintenance — Platinum Level

Includes:

- On-site preventive maintenance service visit
- Cost of replacement parts included for one year after service
- Temperature and optical calibration
- Software upgrade (if available)
- Unlimited phone and web support
- Internal and external cleaning/inspection

Soleris NG Number of Instruments	Total Price*
1-4	\$4,750.00
5	\$6,000.00
6	\$7,500.00
Each Additional Unit	\$1,250.00

\*Contiguous U.S. and Canada only. All prices listed are in USD.

#### 680000213 Preventive Maintenance — Gold Level

Includes:

- On-site preventive maintenance service visit
- Temperature and optical calibration
- Software upgrade (if available)
- Unlimited phone and web support
- Internal and external cleaning/inspection

Soleris NG Number of Instruments	Total Price*
1-4	\$3,750.00
5	\$5,250.00
6	\$6,500.00
Each Additional Unit	\$1,000.00

\*Contiguous U.S. and Canada only. All prices listed are in USD.

**Note:** Cost of replacement parts not included and will be charged by line item.

### 680000214 Preventive Maintenance — Silver Level

Includes:

- Remote temperature and optical calibration
- Software upgrade (if available)
- Internet access is required
- Loaner probes can be provided if notice given at time of scheduling

Soleris NG Number of Instruments	Total Price*
1	\$1,000.00
Each Additional Unit	\$750.00

\*Contiguous U.S. and Canada only. All prices listed are in USD.

**Note:** Cost of replacement parts not included and will be charged by line item.

### 680000141 Soleris On-Site Training

*Inquire for pricing*

Staff training or retraining on the operation and principles of the Soleris NG system, provided by a certified Neogen technician. Certification of training services will be provided to each participating technician. On-site training may or may not occur at the time of the preventative maintenance, depending on technician availability. Remote training options are also available.

### Calibration Equipment

*Inquire for pricing*

#### Calibrated Thermometer with Set of Four Probes — Required for 680000214

Thermometer Custom Probe (100001475)

*Not included in the Calibration price*

#### Soleris NG Computer — Tower Only

Soleris NG Tower with Fusion Software (700003799)

Upgraded computer (tower only) to support the Soleris data management system with the most recent Fusion software version installed. It is recommended to upgrade the Soleris computer every five years.

#### Calibration Vials — Required for All Preventive Maintenance Options

- Box of 32 vials (700003777)
- Box of 100 vials (700003778)

*Vials are not included in the service cost*

Please contact your Neogen technical service representative for more details.

