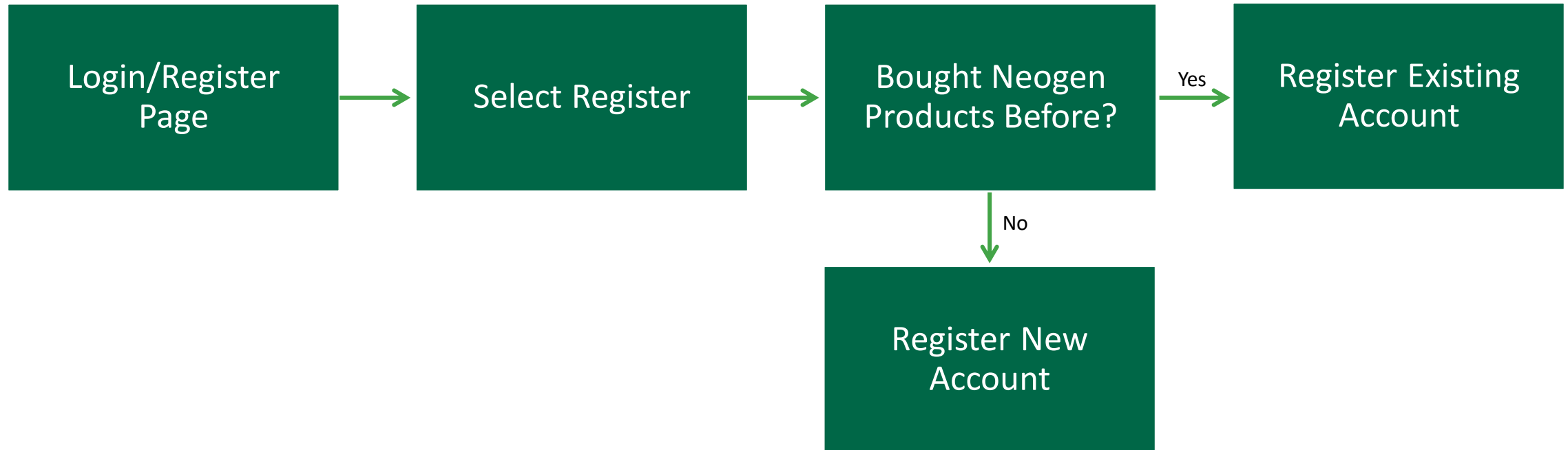


neogen.com

How to Register

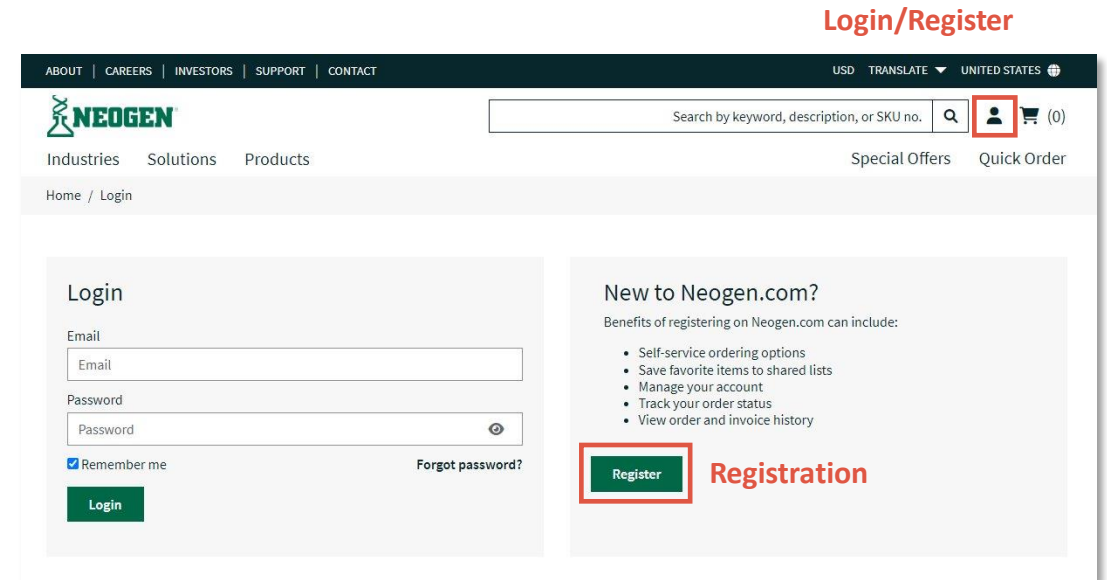
How to Register

Registering on neogen.com gives you self-service access to placing orders and your account information, order history, and invoices.



Navigate to Registration

1. Go to neogen.com.
2. Click the [login/register](#) icon in the upper right-hand corner.
3. On the login page, click the [register](#) button on the right-hand side.



**Features shown on this page may not be available in all countries and users may not have access to all options.*

Bought Neogen Products Before?

Enter your contact information and choose an option under the question “Have you or your company bought Neogen products before?”

Yes – I have, or my company has, purchased products directly from Neogen and have a Neogen account number.

No – I have never, nor has my company, purchased products directly from Neogen and do not have a Neogen account number.

ABOUT | CAREERS | INVESTORS | SUPPORT | CONTACT TRANSLATE ▼

NEOGEN Search by keyword, description, or SKU no. 🔍 👤 🛒 (0)

Industries Solutions Products Special Offers Quick Order

Home / Registration

Register Your Account

Online registration is currently enabled for customers located in the United States and Canada. If you are located outside of these countries, please **contact us** directly with any inquiries.

First Name* Last Name*

Email* Phone*

Company Industry* Select Industry ▼

Password* Confirm Password*

Have you or your company bought Neogen products before?

Yes No

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Yes – Register Existing Account

Enter your pre-existing Neogen account number and a previous order or invoice number to be connected to your account.

For help finding your account information, refer to our [user guide](#) or contact our [Customer Service team](#).

Have you or your company bought Neogen products before?

Yes ⓘ

No ⓘ

To place orders on your pre-existing Neogen account and view your customer pricing, account information, order history, and invoices, please enter your Neogen account number and a previous order or invoice number.

Need help finding your account information? View our [user guide](#).

For assistance, please contact our [Customer Service team](#).

Account Number* ⓘ	Previous Order or Invoice Number* ⓘ
<input type="text"/>	<input type="text"/>

Yes, send me promotional emails regarding Neogen resources, events, products and services. I understand that I may update my email preferences at any time.

*By submitting my details to Neogen, I agree to the website [terms](#) and have read the [privacy policy](#)

To establish credit terms with Neogen, please complete our [credit application](#).

If you are tax exempt, you can manage your certificates under my account after registering.

[Register](#)

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No – Register New Account

Enter your billing and shipping address and confirm the country and currency for the account.

The country should be where you would like to ship products to; this determines what content, products and currencies are available to you.

Have you or your company bought Neogen products before?

Yes ⓘ

No ⓘ

Billing Address

Address 1*	Address 2
<input type="text"/>	<input type="text"/>
City*	Country*
<input type="text"/>	Select Country ▼
State/Province*	Postal Code*
Select State/Province ▼	<input type="text"/>
Billing Email*	Billing Phone*
<input type="text"/>	<input type="text"/>

Shipping Address same as Billing Address

Shipping Address

Address 1*	Address 2
<input type="text"/>	<input type="text"/>
City*	Country*
<input type="text"/>	Select Country ▼
State/Province*	Postal Code*
Select State/Province ▼	<input type="text"/>
Shipping Email (optional)	Shipping Phone (optional)
<input type="text"/>	<input type="text"/>

Country

Country* ⓘ	Currency*
United States ▼	USD ▼

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Register

Once you have completed your information, click the Register button.

Upon registering, you will be logged into your account. In the future you can login using the email and password created during registration.

Have you or your company bought Neogen products before?

Yes ⓘ
 No ⓘ

To place orders on your pre-existing Neogen account and view your customer pricing, account information, order history, and invoices, please enter your Neogen account number and a previous order or invoice number.

Need help finding your account information? View our [user guide](#).

For assistance, please contact our [Customer Service](#) team.

Account Number* ⓘ

Previous Order or Invoice Number* ⓘ

Yes, send me promotional emails regarding Neogen resources, events, products and services. I understand that I may update my email preferences at any time.
 *By submitting my details to Neogen, I agree to the website [terms](#) and have read the [privacy policy](#)

To establish credit terms with Neogen, please complete our [credit application](#).
If you are tax exempt, you can manage your certificates under my account after registering.

Register

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Trouble Shooting

Below are some common errors you may receive and how to resolve them:

Account Not Found – We could not find an account that matched the account information entered. Please verify your account information and try again. For help finding your account information, refer to our [user guide](#) or contact our [Customer Service](#) team.

We're unable to register your account because the account information entered could not be found. Please verify your account information and try again. Please contact our [Customer Service](#) team for assistance.

Register Your Account

Online registration is currently enabled for customers located in the United States and Canada. If you are located outside of these countries, please **contact us** directly with any inquiries.

First Name*	Last Name*
<input type="text" value="First"/>	<input type="text" value="Last"/>
Email*	Phone*
<input type="text" value="test@neogen.com"/>	<input type="text" value="1234567890"/>
Company	Industry*
<input type="text" value="Neogen"/>	<input type="text" value="Cleaning & Public Health"/>
Password* ⓘ	Confirm Password*
<input type="password"/>	<input type="password"/>

Have you or your company bought Neogen products before?

- Yes ⓘ
 No ⓘ

To place orders on your pre-existing Neogen account and view your customer pricing, account information, order history, and invoices, please enter your Neogen account number and a previous order or invoice number.

Need help finding your account information? View our [user guide](#).

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Trouble Shooting Cont.

User Already Exists – You are already registered and must login to access your account. If you do not have or remember your password, click forgot password? on the login page and follow the prompts to reset your password.

Account Already Exists – Neogen already has an account with this billing address. You must select yes under the question “Have you or your company bought Neogen products before?” and enter your pre-existing Neogen account number and a previous order or invoice number to register. For help finding your account information, refer to our user guide or contact our Customer Service team.

**Features shown on this page may not be available in all countries and users may not have access to all options.*



We're unable to register your user because your user already exists. Please return to the login page to log in using your email and password or to reset your password to gain access to your account. Please contact our [Customer Service](#) team for assistance.

Register Your Account

Online registration is currently enabled for customers located in the United States and Canada. If you are located outside of these countries, please **contact us** directly with any inquiries.

First Name*	Last Name*
<input type="text" value="First"/>	<input type="text" value="Last"/>
Email*	Phone*
<input type="text" value="test@neogen.com"/>	<input type="text" value="1234567890"/>
Company	Industry*
<input type="text" value="Neogen"/>	<input type="text" value="Cleaning & Public Health"/>
Password* ⓘ	Confirm Password*
<input type="password"/>	<input type="password"/>

Have you or your company bought Neogen products before?

Yes ⓘ

No ⓘ

To place orders on your pre-existing Neogen account and view your customer pricing, account information, order history, and invoices, please enter your Neogen account number and a previous order or invoice number.

Need help finding your account information? View our [user guide](#).

Support

We are always happy to help! Visit our support page by selecting “Support” in our website header or footer to find customer resources and get connected to our team.

- Hardware Support
- Software Support
- Document Search
- Customer Support

