

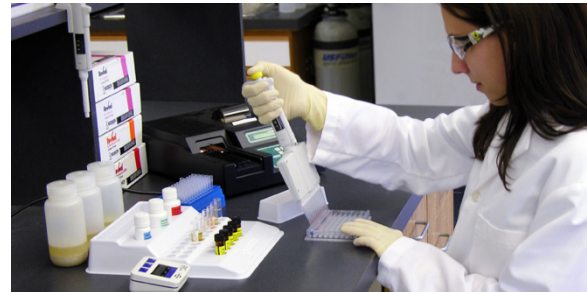
# Training and Support

Our in-depth product training can be delivered where and when you need it. Our talented team is on hand to provide comprehensive training and support tailored to your business needs, from customized sessions catered to all skill levels, to technical troubleshooting and guidance.



## LabLive

This interactive online tool offers you support, training and troubleshooting from the comfort of your own desktop or lab. Our free web service links you directly with technical experts for a personal experience, giving you instant access to support when you need it.

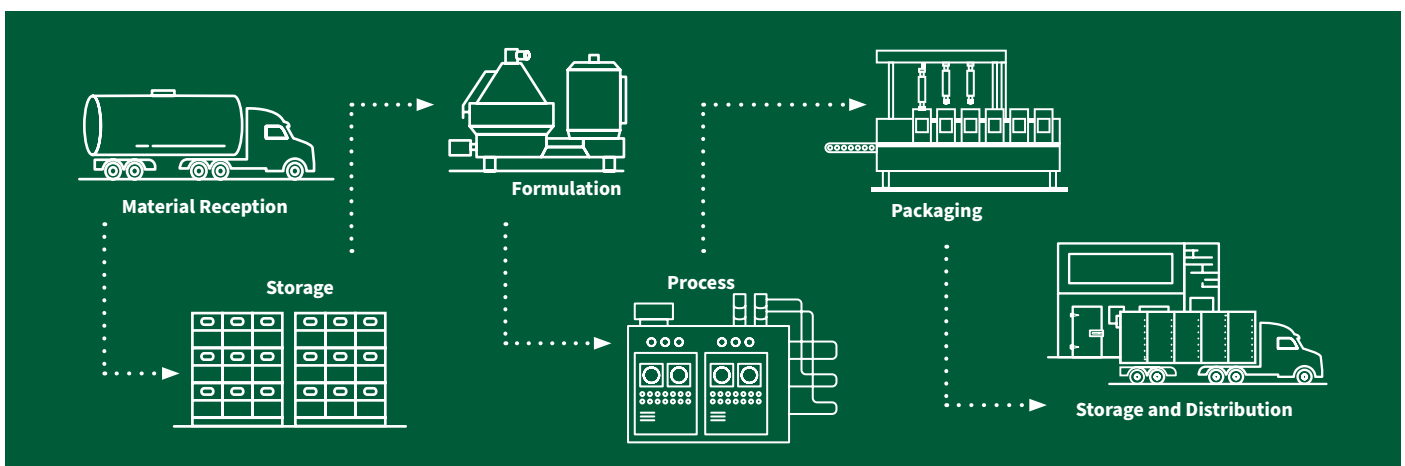


## Professional Services

Our on-site team of highly skilled technicians can provide you with the most efficient technical support. For unique commodities, we have an expert team dedicated to evaluating new matrices on our rapid methods.

# Developing and Utilizing an Effective Allergen Control Plan

The chart below can help you find the areas within your plant that may require routine allergen testing.



Testing of raw materials and ingredients.

Testing of pre-batch formulations and finished products. Cleaning validation and verification in equipment surface and/or CIP rinse water.

Testing finished products.